

# Internet

## How To Get Started

1. You must have a Telecom Landline;
2. Call us on 123 to check the availability in your area;
3. Choose a plan that suits your needs;
4. Complete the application form and register at our office. Connection fee is \$75;
5. Purchase an ADSL2 modem;
6. A Customer Services Representative will call you to arrange connection of your service.



We're here if you need help

Our support team will gladly assist you

ph: +682 29680

fax: +682 26174

freecall: 123

email: [sales@telecom.co.ck](mailto:sales@telecom.co.ck)

[www.facebook.com/telecomCI](http://www.facebook.com/telecomCI)

[www.telecom.co.ck](http://www.telecom.co.ck)

# Understanding Broadband

## What is Broadband?

A high speed “always on” internet connection that allows you to send and receive emails, surf the internet and download files.

## How do Broadband charges work?

You pay a monthly rental for your selected plan. If you go over your allowed monthly volume you pay an excess rate per MB.

## What does data mean?

Data is measured in the amount of information that you use (how many megabytes (MB) you download and upload). This is information you are accessing on the internet and includes the downloading of web pages, files and sending and receiving emails.

## Hardware requirements

A tele-permitted ADSL2 modem is required. These can be purchased from our sales team or other retailers. Dial-up modems or any other DSL modem will not work.

## Which plan is best for me?

We can help you select the plan that best suits your needs.

## Post Paid Internet Plans

<b>Plans</b>	<b>Monthly</b>	<b>Volume</b>	<b>Excess (MB)</b>
Intro	\$25	1GB	5c
Standard	\$49	2.75GB	4.5c
Value	\$89	6GB	3.5c
Plus	\$139	10GB	3c
Super	\$299	23GB	2.5c
Mega	\$699	55GB	2c

We also have Prepaid Internet available, Check out our Prepaid Internet brochure for more details.

Effective 1 May 2013

Telecom Cook Islands credit criteria applies for Post Paid plans.

All prices include VAT and are subject to change without notice.